Modern Requirements 4 DevOps

Email Monitor Technote





Modern Requirements 4 DevOps

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MR SERVICES (MR AGENT)

MR Services (formerly called MR Agent) is one of the components of Modern Requirements4DevOps that is automatically installed with the main application. It's a framework that provides extensibility to Azure DevOps using triggers.

Please note that MR Services are only accessible with AZURE DEVOPS Services using LIVE/PUBLIC IP to communicate with VSTS(Azure DevOps services). If any machine has no public access than VSTS Azure DevOps services could not be used (as they require public access to communicate with machine). Users are advised to contact their Network Administrators to change the value to the live IP address of their machines including the relevant port.

Currently, MR Services (MR Agent) has the following three sub components:

- 1. Custom ID
- 2. Dirty Flag
- 3. Email Monitor

Proper user authentication is required before any of these components are configured. The config files of any of the components won't work unless the relevant organization (in Azure DevOps) or collection (in TFS) is registered using authentication.

SUPPORTED AZURE DEVOPS(TFS) SERVER

EMBEDDED BUILD VERSIONS

Standard

TFS 2015 update 2+ and higher

Single Sign-On

TFS 2017 update 3, TFS 2018 update 1 and higher

STANDALONE BUILD VERSIONS

TFS 2013 and higher



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MR SERVICES USER AUTHENTICATION

1. Launch the embedded version of the application and select the **Modern Requirements4DevOps** option under the **Settings** tab.

\leftarrow \rightarrow C	Microsoft Team X Steve:8080/tfs/DefaultCollection/_projects				
		back, Steve Andrew	/S	in <u>Ci</u> 27 - 1	
	Projects Favorites Work items Pull requests ···				
	Projects	Overview Users	d teams	7	New Project
	Recent	Security			
	👻 New Help	Process			
	🖆 CMMI	Build and Release			
	물 Extensions Help	Agent Pools Deployment Pools			
	All	Notifications Extensions			
	✓ ➡ Agile NEw	Modern Requirements DevOps 🔗			
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The Admin panel is displayed.

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→ C ① steve:8080/tfs/DefaultCollection/			☆
steve andrews V Projects My favorites	My work items My pull requests 🛛 🚳		🔺 🙆 🔸
Overview Users Security Process Build and Release	Agent Pools Deployment Pools Notifications	Extensions Modern Requirements4DevOps	
Modern Requirements4DevOps 2019 Build version: 16.8.1			
Licensing General Review Baseline Services			
LICENSE STATUS			
License type is ONLINE. License duration is PERMANENT. Sync License Clear License			



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2. Click the **Services** Tab.

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Overview Users Security Build and Release Agent Pools Notifications Extensions Modern Requirements4DevOps					
Modern Requirements4DevOps 2019 Update 1 Build version: 17.5.1					
Licensing General Review Baseline Servi es					
LICENSE STATUS					
Your Product is ACTIVATED. License type is ONLINE. License duration is PERMANENT. Sync License Clear License					

The options for Services Tab are displayed.

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Overview Users Security Build and Release Agent Pools Notifications Extensions Modern Requirements4DevOps				
Modern Requirements4DevOps 2019 Update 1 Build version: 17.5.1				
Licensing General Review Baseline Services				
Settings Email Monitor				
Auto scan for new projects(min) 30 (i)				
Service User name Image: Content of the service password Image: Con				
Service Password <enter password=""></enter>				
Save Changes Undo Changes				



The Settings sub-tab deals with two options:

- Setting time interval to Scan the Azure DevOps organization (or TFS Collection) for new projects
- Registration of the current organization (Admin user credentials are required for this option)

Note: Enter values for both of these settings in one go. Users can't choose to configure one setting while leave the other pending.

3. Enter time interval for Auto Scan (should be between 1 and 60).

This value determines the interval in minutes after which the registered Azure DevOps organization would be scaned for new projects.

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à	QA T	esting	~ F	rojects	My favorites	My work iten	ns My pull requests
Overview	Users	Security	y Proce	ess Bu	ild and Release	Agent Pools	Deployment Pools
Modern Build version		eme <mark>n</mark> ts4	DevOps	2019			
Licensing	General	Review	Baselin	e Ser	vices		
Settings	Emai	il Monitor					
Auto scan for	new proje	ects(min)	30			0	
Service User n	name		steve.andre	ews@hotn	nail.com	(j)	
Service Passw	ord		<enter pas<="" td=""><td>sword></td><td></td><td></td><td></td></enter>	sword>			
Save Chang	ges	Undo Chang	jes				

4. Provide authorized login credentials. (with TFS admin rights)

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۵	QA Te	sting	∼ Pro	ojects	My favorites	My work iten	ns My pull requests
Overview	Users	Securit	y Proces	s Bu	ild and Release	Agent Pools	Deployment Pools
Modern Build version		eme <mark>n</mark> ts4	1DevOps 2	2019			
Licensing	General	Review	Baseline	Serv	vices		
Settings	Email	Monitor					
Auto scan for I	new projec	cts(min)	30		(D	
Service User n	ame	[steve.andrew	s@hotm	nail.com	D	
Service Passwo	ord		•••••	•	<u>ه</u>		
Save Chang	ges (Undo Char	iges				





On successful authentication, current organization is registed and a confirmatory message is displayed.

Settings Email Monitor	r	
Auto scan for new projects(min)	30	()
Service User name	steve.andrews@hotmail.com	(i)
Service Password	••••••	к.
Save Changes Undo Cha	anges	

MANUAL IDENTIFICATION OF NEW PROJECT IN THE AZURE DEVOPS ORGANIZATION

The above section elaborated the process to customize the automatic scanning time for the Azure DevOps Organization. The value shown in the above image means that the organization would be scanned every 30 minutes for the new project. However if the user has just created a new project and wants to work on it right away then he has to manually identify it (the project) in the Azure DevOps Organization. The following steps are required to do so:

1. Enter the following command on CMD: cd <Installation Drive Letter>:\Program Files\Modern Requirements\MR-Agent\bin

C:\Windows\System32\cmd.exe	_	×
C:\>cd C:\Program Files\Modern Requirements\Modern Requirements4DevOps 2019 Update 1\MR-Agent\bin_		
		J



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2. Once in the bin directory, enter the following command: **MRAgent**

C:\Windows\System32\cmd.exe	-	×
C:\Program Files\Modern Requirements\Modern Requirements4DevOps 2019 Update 1\MR-Agent\bin>MRAgent_		
		~

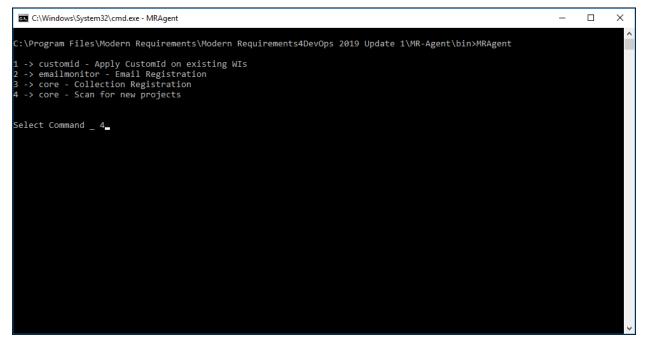
The menu of options is displayed.

-	×
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3. Type **4** and click Enter.



4. Enter the Azure DevOps organization value to scan for new projects.

C:\Windows\System32\cmd.exe - MRAgent	-	×
C:\Program Files\Modern Requirements\Modern Requirements4DevOps 2019 Update 1\MR-Agent\bin>MRAgent		
1 -> customid - Apply CustomId on existing WIs 2 -> emailmonitor - Email Registration 3 -> core - Collection Registration 4 -> core - Scan for new projects		
Select Command _ 4		
Enter Value For TFS Collection Url: http://steve:8080/tfs_		
		\sim

If no error message is displayed, the process has been successfully carried out for scanning new projects created after registering an Azure DevOps organization/or applying its config.

Requirements

Email Monitor Technote

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EMAIL MONITOR

Email Monitor is a component of MR Services (MR Agent) that is used to automatically create work items from emails. A particular email address is configured for this purpose and on successful completion of the configuration process, all emails sent to this email address result in creating/updating work items. The process involves the following steps*:

- Configuring the Email Monitor Config file (placed at a particular location)
- Entering and verifying email settings

Each of these steps is elaborated further below.

*For local Azure DevOps (TFS) servers, MR Services (MR Agent) automatically adds the relevant location in the application settings file (**AppSettings.config**). However if Azure DevOps Services are involved then the user's machine should have a live IP address that the Azure DevOps Services can use to access/communicate. This IP address should be added in the **AppSettings config** file. The process to do it is elaborated in the following steps:

1. Go to the installation folder of MR Services (MR Agent) (highlighted in the image) and open the **AppSettings** config file in a text editor.

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File Home Share	View								~ 🕐
Pin to Quick Copy Paste	Cut Copy path Paste shortcut	Copy to	New i New folder		DW Open - Edit Mistory	Select a	one		
Clipboard		Organize	New		Open	Selec	t		
← → × ↑ 🔤 « Pro	ogram Files 🔸 Modern Requ	uirements > Modern Requ	irements4DevOps	2019 Update 1 🔉	MR-Agent	~ (5 Sei	arch MR-Agent	م ر
dari 🔷	Name	Da	te modified	Туре	Size				^
i OneDrive	App_Data	31,	/05/2018 4:29 PM	File folder					
💻 This PC	Areas	31,	/05/2018 4:29 PM	File folder					
	aspnet_client	14,	/05/2018 4:54 PM	File folder					
3D Objects	bin 🔤	31,	/05/2018 4:29 PM	File folder					
E Desktop	Content	31,	/05/2018 4:29 PM	File folder					
🗄 Documents	fonts	31,	/05/2018 4:29 PM	File folder					
👆 Downloads	Scripts	31,	/05/2018 4:29 PM	File folder					
h Music	Views	24,	/05/2019 3:42 PM	File folder					
Pictures	AppSettings.config	24,	/04/2019 8:42 PM	CONFIG File		2 KB			
	💭 CID.xsd	06,	/07/2018 4:48 PM	XML Schema File	2	3 KB			
Videos	DirtyFlag.xsd	06/	/07/2018 4:48 PM	XML Schema File	2	3 KB			
🏪 Local Disk (C:)	D EmailMonitor.xsd	15,	/10/2018 3:24 PM	XML Schema File		3 KB			
👝 Local Disk (E:)	📔 favicon.ico	06,	/07/2018 4:48 PM	lcon	3	2 KB			
Local Disk (F:)	Global.asax	06,	/07/2018 4:48 PM	ASAX File		1 KB			
16 items 1 item selected	□	~		0000000		1175			×



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The **ApplicationURL** is automatically set toward the local machine.

📄 App Se	AppSettings.config 🖾						
1	<pre><************************************</pre>						
2	<pre>cappSettings></pre>						
3	<add key="eDev.MR.Agent.Enabled" value="true"></add>						
4	<add key="eDev.MR.CustomId.HangfireLogIsEnabled" value="false"></add>						
5	<add edev.mr.customid.cache.redis"="" key="eDev.MR.CustomId.MessageQueue.Redis" value="localhost:6379,DefaultDatabase=9,Password=,ssl=false,abortConnect=false"></add>						
7	<add key="eDev.MR.Agent.CustomId.Folder" value="CustomId/"></add>						
8	<add key="eDev.MR.Agent.DirtyFlag.Folder" value="DirtyFlag/"></add>						
9	<add key="eDev.MR.Agent.EmailMonitor.Folder" value="EmailMonitor/"></add>						
10	<add key="eDev.MR.Agent.ComponentFolder" value="~/bin/Component/"></add>						
11	<add key="eDev.MR.Agent.ConfigurationRoot" value="w/App_Date/"></add>						
12	<add "<u="" key="eDev.MR.Agent.ApplicationUrl" value="">http://STEVE:8029/" >></add>						
13	<add key="eDev.MR.Agent.CacheStore" value="Redis"></add>						
14	<add key="eDev.MR.Agent.DirtyFlag.TagWithSource" value="true"></add>						
15	<add key="eDev.MR.Agent.DirtyFlag.InsertComments" value="true"></add>						
16	<add key="eDev.MR.Agent.Core.SubscribeSchedule" value="30"></add>						
17	<add key="eDev.MR.Agent.CustomId.ApplyAllSchedule" value="30"></add>						
18	<add key="eDev.MR.Agent.EmailMonitor.EmailCheckSchedule" value="15"></add>						
19	<pre></pre>						
20							
<	>						

2. Change the value (for Azure DevOps Services only) to the live IP address of your machine including the relevant port.*

*Contact your Network Administrator to get the live IP address and port information

🔚 App S	ettings.config 🖸
1	<pre><?xml version="1.0" encoding="UTF-8" standalone="yes"?></pre>
2	
3	<add key="eDev.MR.Agent.Enabled" value="true"></add>
4	<add key="eDev.MR.CustomId.HangfireLogIsEnabled" value="false"></add>
5	<pre><add edev.mr.customid.cache.redis"="" key="eDev.MR.CustomId.MessageQueue.Redis" value="localhost:6379,DefaultDatabase=9,Password=,ssl=false,abortConnect=false"></add></pre>
7	<add key="eDev.MR.Agent.CustomId.Folder" value="CustomId/"></add>
8	<add key="eDev.MR.Agent.DirtyFlag.Folder" value="DirtyFlag/"></add>
9	<add key="eDev.MR.Agent.EmailMonitor.Folder" value="EmailMonitor/"></add>
10	<add key="eDev.MR.Agent.ComponentFolder" value="~/bin/Component/"></add>
11	<add key="eDev.MR.Agent.ConfigurationRoot" value="e/App_Date/"></add>
12	<add <="" key="eDev.MR.Agent.ApplicationUrl" th="" value="http://202.88.202.88:8029/"></add>
13	<add key="eDev.MR.Agent.CacheStore" value="Red15"></add>
14	<add key="eDev.MR.Agent.DirtyFlag.TagWithSource" value="true"></add>
15	<add key="eDev.MR.Agent.DirtyFlag.InsertComments" value="true"></add>
16	<add key="eDev.MR.Agent.Core.SubscribeSchedule" value="30"></add>
17	<add key="eDev.MR.Agent.CustomId.ApplyAllSchedule" value="30"></add>
18	<add key="eDev.MR.Agent.EmailMonitor.EmailCheckSchedule" value="15"></add>
19	L
20	
<	>

3. Save and close the config file.



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TIMING CONFIGURATIONS IN APPSETTING FILE

At the bottom of the **AppSettings** config file, there are three timing configurations available for users.

<add< th=""><th>key="eDev.MR.Agent.ApplicationUrl" val</th><th>ue="http://202.88.202.88:8029/"</th></add<>	key="eDev.MR.Agent.ApplicationUrl" val	ue="http://202.88.202.88:8029/"
<add< td=""><td><pre>key="eDev.MR.Agent.CacheStore" value=""""""""""""""""""""""""""""""""""""</pre></td><td>Redis"/></td></add<>	<pre>key="eDev.MR.Agent.CacheStore" value=""""""""""""""""""""""""""""""""""""</pre>	Redis"/>
<add< td=""><td><pre>key="eDev.MR.Agent.DirtyFlag.TagWithSo</pre></td><td>urce" value="true"/></td></add<>	<pre>key="eDev.MR.Agent.DirtyFlag.TagWithSo</pre>	urce" value="true"/>
<add< td=""><td>key="eDev.MR.Agent.DirtyFlag.InsertCom</td><td>ments" value="true"/></td></add<>	key="eDev.MR.Agent.DirtyFlag.InsertCom	ments" value="true"/>
<add< td=""><td>key="eDev.MR.Agent.Core.SubscribeSched</td><td>ule" value="30"/></td></add<>	key="eDev.MR.Agent.Core.SubscribeSched	ule" value="30"/>
<add< td=""><td>key="eDev.MR.Agent.CustomId.ApplyAllSc</td><td>hedule" value="30"/></td></add<>	key="eDev.MR.Agent.CustomId.ApplyAllSc	hedule" value="30"/>
<add< td=""><td>key="eDev.MR.Agent.EmailMonitor.EmailC</td><td>heckSchedule" value="15"/></td></add<>	key="eDev.MR.Agent.EmailMonitor.EmailC	heckSchedule" value="15"/>
<td>ettings></td> <td></td>	ettings>	

SUBSCRIBE SCHEDULE

- 1. Works for all components of MR Services
- 2. Used to check new projects/collections
- 3. Default value "30"* represents the number of minutes, after which MR Services (MR Agent) scans for new projects. Users can configure the value (in minutes) as per their requirements.

*This value can also be configured using Admin Panel.

APPPLYALL SCHEDULE

- 1. Works only for Custom ID
- 2. Used to apply Custom ID on newly created work items
- 3. Default value "30" represents the number of minutes, after which MR Services (MR Agent) scans for new work items and apply Custom IDs on them. Users can configure the value (in minutes) as per their requirements.

EMAILCHECK SCHEDULE

- 1. Works only for Email Monitor
- 2. Used to check if a new email has been received from which work items could be created/updated
- 3. Default value "15" represents the number of minutes, after which MR Services (MR Agent) scans for email. Users can configure the value (in minutes) as per their requirements.



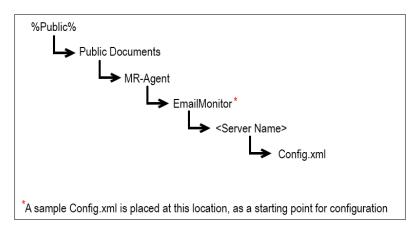
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EMAIL MONITOR CONFIGURAION

In order to make the Email Monitor work properly, users must manually create the following items:

1. A folder that is named after the Azure DevOps (TFS) server name (on which the Email Monitor is required to apply).

The relevant server folder should also include the **config.xml** file containing all configuration. The file and folder hierarchy should appear as shown below using the text pattern and relevant image:



* <u>Note:</u> for the current versions of Email Monitor, the hierarchy stops at the server folder, and placing the file in that server folder. However for the future versions, the hierarchy would go up to the organization folder (like other components of MR Services (MR Agent)). Please consult with your administrator or contact Modern Requirements if any uncertainty persists in this matter.

As described in the image above, a sample **Config.xml** file is placed in the **EmailMonitor** folder.

📙 🛛 🚽 🛛 🖛 EmailMonitor						_		×
File Home Share View								^ 🕐
Pin to Quick Copy Paste Copy path Pin to Quick Paste Paste Paste shortcut	Move Copy to to to	New item ▼ Prev folder	Properties	Select all Select none Invert selection				
Clipboard	Organize	New	Open	Select				
← → ~ ↑ 📙 > This PC → Local Disk	(C:) > Users > Public > Public	Documents > MR-Agent	> EmailMonitor		~ 0	Search EmailMonitor		R
Dirty Flag ^ Name	^	Date modified	Туре	Size				
Email Monitor	nfig.xml	12/09/2018 3:38 PM	XML Document	3 KB				
 OneDrive This PC 3D Objects Desktop Documents Downloads Music Pictures Videos 								
🟪 Local Disk (C:) 🗸 🗸							_	_
1 item 1 item selected 2.24 KB								





1. Create a folder named after the Azure DevOps (TFS) Server name (on which component is required to apply) at this location.

📙 🎅 📑 🖛 EmailMonitor						_	□ ×
File Home Share View							~ 🕐
	Move Copy to to t	New item ▼ 1 Easy access ▼ 1 folder	Properties	Select all Select none Invert selection			
Clipboard	Organize	New	Open	Select			
← → ~ ↑ 📙 > This PC > Local Di	sk (C:) > Users > Public > Public	Documents > MR-Agent	 EmailMonitor 		~ 0	Search EmailMonitor	Q
Dirty Flag ^ Nam	ne ^	Date modified	Туре	Size			
Email Monitor	teveandrews.visualstudio.com	25/04/2019 11:11	File folder				
MR Agent Authentication	config.xml	12/09/2018 3:38 PM	XML Document	3 KB			
🝊 OneDrive							
💻 This PC							
🧊 3D Objects							
Esktop							
Documents							
🕂 Downloads							
b Music							
Pictures							
🙀 Videos							
🛀 Local Disk (C:) 🗸 🗸							_
2 items 1 item selected							

2. Enter the newly created folder and copy the **Config.xml** file (discussed earlier) into that folder i.e. Folder with Azure DevOps (TFS) Server name.

📙 🛃 🧧 🛛 🗧 steveandrews.visualstudio.co	m					_	□ ×
File Home Share View							~ ()
Pin to Quick Copy Paste access	Move Copy to Copy	New item ▼ Prevent Folder	Properties	Select all Select none Invert selection			
Clipboard	Organize	New	Open	Select			
← → × ↑ 📙 « Local Disk (C:) → Use	ers > Public > Public Documents	→ MR-Agent → EmailMo	nitor > steveandrews.vi	sualstudio.com	v ©	Search steveandrews.vi	isualstu 🔎
Dirty Flag ^ Name	^	Date modified	Туре	Size			
	nfig.xml	12/09/2018 3:38 PM	XML Document	3 KB			
MR Agent Authentication Comparison MR Agent Authentication Comparison Compari							
Music							
Videos							_
1 item 1 item selected 2.24 KB							

This file contains the blueprint for the desired configuration.



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CONFIGURING THE EMAIL MONITOR XML FILE

1. Open the **config.xml** file in Notepad or any text editor.

a config	g- Notepad — 🛛		×
File Edit	: Format View Help		
xml v<br <root></root>	version="1.0" encoding="UTF-8"?>		^
	<serverurl>http://tfsserver:port/tfs</serverurl>		
	<collection default="true" url="http://tfsserver:port/tfs/Collection"></collection>		
	<defaultproject>Cmmi</defaultproject>		
	<adminemail>admin@orgemail.com</adminemail>		
	<email address="tfs@orgemail.com"></email>		
	<workitemtype categoryreference="Microsoft.RequirementCategory">Requirement, User Story, Product Backlog Item</workitemtype> <field fieldreference="System.Description" oncreate="true" onupdate="false">[SenderName]<[SenderEmail]>[NewLine][EmailBody]<field fieldreference="System.History">[SenderName]<[SenderEmail]>[NewLine][EmailBody]</field></field>	eld>	
.,			
			, Y

2. Define the value of the **ServerURL** tag as per requirement, for example:

Config - Notepad
File Edit Format View Help
xml version="1.0" encoding="UTF-8"?
<root></root>
<pre><serverurl>http://steve:8080/tfs</serverurl></pre>
<collection default="true" url="http://tfsserver:port/tfs/Collection"></collection>
<defaultproject>Cmmi</defaultproject>
<pre>/AdminEmailsedmin@ongemail.com//AdminEmails</pre>

3. Similarly define the value for Collection Url (including the DefaultProject)



- The values for both the ServerURL and Collection Url should correspond to the folder structure described before.
- Make sure that the URL does not end with a forward slash "/"
- User can define multiple Collection URLs in the config file.





4. Provide the value for **AdminEmail**. This email address is used as a mitigation, in case the desired functionality can't be achieved using the address defined in **Email** tag (explained in the next step).



Note: Only a single Admin email can exist in the config file.

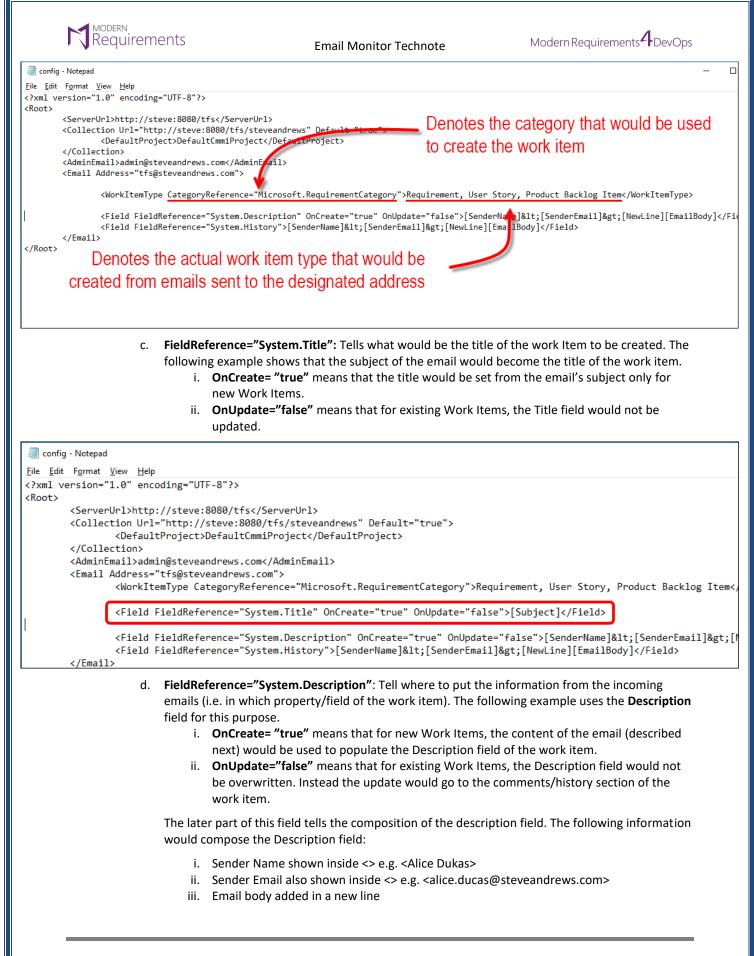
- 5. **"Email**" tag is the main tag in this file that defines where the email would be sent. The emails sent to this address would be used to create desired types of work items. Configure the **Email** tag as required
 - e. **Email**: Provide the target email address where the email should be delivered for work items creation/update. In case some criteria does not match with the desired values, the warning email would be sent at the **Admin Email** defined above.

📕 config1 - Notepad



Note: Multiple email addresses can be defined in the config file.

f. Work Item Type: Set the desired type of work item to be created. In the following example CategoryReference represents the internal category type of work items. Multiple values in this tag means that the relevant type of work item would be created depending upon the template of team project. e.g. If the team project is using CMMI template then the email would create a Requirement work item. Similarly, for Agile based project a User Story would be created and for a Scrum based project a Project Backlog Item would be created.





g. The final FieldReference="System.History" is used for discussion emails that come after a work item has been created. Instead of overwriting the Description field, the subsequent email information is stored in the Comments field (internally called History). The composition of the History field is more or less the same as of Description field discussed above. Users are advised to keep the original settings for this tag.

Eile Edit Format View Help xml version="1.0" encoding="UTF-8"?	aconfig - Notepad	
<pre></pre>	<u>F</u> ile <u>E</u> dit F <u>o</u> rmat <u>V</u> iew	Help
Crain version 1.0 encoding on 0.1	xml version="1.0"</td <td>'encoding="UTF-8"?></td>	'encoding="UTF-8"?>
<root></root>	<root></root>	
<serverurl>https://steveandrews.visualstudio.com/tfs</serverurl>	<serverur1< td=""><td><pre>whttps://steveandrews.visualstudio.com/tfs</pre></td></serverur1<>	<pre>whttps://steveandrews.visualstudio.com/tfs</pre>
<collection default="true" url="https://steveandrews.visualstudio.com/tfs/steveandrews"></collection>	<collection< td=""><td>IUrl="https://steveandrews.visualstudio.com/tfs/steveandrews" Default="true"></td></collection<>	IUrl="https://steveandrews.visualstudio.com/tfs/steveandrews" Default="true">
<pre><defaultproject>DefaultCmmiProject</defaultproject></pre>	<de< td=""><td>efaultProject>DefaultCmmiProject</td></de<>	efaultProject>DefaultCmmiProject
	<td></td>	
<adminemail>admin@steveandrews.com</adminemail>	<adminemail< td=""><td>L>admin@steveandrews.com</td></adminemail<>	L>admin@steveandrews.com
<email address="steveandrews@hotmail.com"></email>	<email addr<="" td=""><td>ress="steveandrews@hotmail.com"≻</td></email>	ress="steveandrews@hotmail.com"≻
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<field fieldreference="System.Description" oncreate="true" onupdate="false">[SenderName]<[SenderEmail]&</field>	<fi< td=""><td>leld FieldReference="System.Description" OnCreate="true" OnUpdate="false">[SenderName]<[SenderEmail]></td></fi<>	leld FieldReference="System.Description" OnCreate="true" OnUpdate="false">[SenderName]<[SenderEmail]>
<pre><field fieldreference="System.History">[SenderName]<[SenderEmail]>[NewLine][EmailBody]</field></pre>	<fi< td=""><td>leld FieldReference="System.History">[SenderName]<[SenderEmail]>[NewLine][EmailBody]</td></fi<>	leld FieldReference="System.History">[SenderName]<[SenderEmail]>[NewLine][EmailBody]
<pre>k/Email> </pre>		

2. Following the successful completion of the configuration file, save and close the file.



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DEPLOYING EMAIL MONITOR

Email Monitor can be deployed by configuring relevant settings under the Admin Panel. These settings can be accessed using the Services Tab.

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The Services section of the Admin panel currently has two Tabs: Settings & Email Monitor

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Settings Email Monitor				
Auto scan for new projects(min) 30 1 Service User name Stave andrews@hotmail.com 1				
Service Password 🔹				
Save Changes Undo Changes				



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Settings Tab deals with 1) User Authentication/Organization Registration 2) Scanning for new projects.

Email Monitor deals with all the email related options discussed earlier in the command line section.

ACCESSING ADMIN PANEL (AND THE SERVICES TAB)

• Refer to MR Services User Authentication for accessing Admin Panel and Settings sub-tab options.

CONFIGURING EMAIL MONITOR OPTIONS

- Email Monitor tab under the Services section is used to configure email settings.
- The options can be accessed by clicking the Email Monitor tab as shown in the following image.

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Auto scan	for new projec	ts(min)	30			(i)	
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Save Ch	anges U	ndo Chang	ges				

• If the user hasn't registered their organization (by providing required details in the Settings sub-tab), then upon clicking the Email Monitor sub-tab, the user is sent back to the Settings sub-tab, unless the desired information is entered.



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• The Email Monitor settings are divided into sections, where each section is used to configure a particular setting.

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Email Registration														
Register Email Addres	s													
Monitor Email		~	1 Edit											
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Work Item formatting														
WorkItem Field : T	itle	*Title will always be popul	ated from email subje	ct										
WorkItem Field :	Description	Select required attributes	to add in WI from rece	eived email										
		Add on Creation (1)	□Add on Update Sender Email		Email Body									
WorkItem Field :	History	Select required attributes	to add in WI from rece	eived email										
		Add on Creation	☑Add on Update ☑Sender Email		Email Body									
Save Changes	Undo Chan	ges Monitor Emails												

- All necessary settings are configured once. Users can not configure certain settings and leave other pending.
- The first section is used to configure the default project and the admin email address.

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Settings	ttings Email Monitor								
Admin Email		admin@ste	veand	rews.con	n				
Team Project (Default) DemoTesting					1	v (i)			



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• The second section is used to configure the email address that would be used for Email Monitoring.

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Clicking on **Register Email Address** would open a popup window where the network settings for the email (e.g. SSL, POP3, IMAP etc) can be configured.

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Email Registration		_							~
Register Email Address			Use SSL						
Monitor Email		_	POP3	POP3 Mail Server	<pop3 mail="" server=""></pop3>	POP3 Port			
WorkItem Type			IMAP	IMAP Mail Server SMTP Mail Server	<imap mail="" server=""> <smtp mail="" server=""></smtp></imap>	IMAP Port			
	2			MR Email	<enter address="" email="" mr=""></enter>	SMTP Port	20		
Work Item formatting				MR Email Password	<enter email="" mr="" password=""></enter>				
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• The third section is used for settings (that will be used to) to extract Work Item content from the emails sent to the Registered Email Address.

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Licensing	General	Review	Base	eline <mark>Ser</mark>	vices						
Settings	Email I	Monitor									
Admin <mark>Email</mark>		steve.andr	ews@h	otmail.com							
Team Project	(Default)	DemoTesti	ng		~	1					
Email Registra Register Email Monitor Email	Address	steve.andrev	vs@ho	tmail.com	~	Edit					
WorkItem Typ	ie I	R <mark>equ</mark> irement			•	WI Categor	y Re	quiren	nent Category	~ 🛈	
Work Item for WorkItem Fiel		le	*Title v	vill always be	e popula	ated from en	ail subject				
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Clicking on Save Changes button after configuring all the settings would deploy the Email Monitor.